Brisbane Property Market Pty Ltd

Tenant Registration Form



Agency Name: Brisbane Property Market		Account: Rental			Agent ID: BRPM		
Tenant Name				Tenant ID (Agent use only)			
Address		r					
Suburb	State				Postcode		
Email*							
(Required for login / BPAY details) Contact Number*		_	Contact				
(Required)							
Date of Birth (for ID purposes)							
Qantas Frequent Flyer	Enter number to earn 1,000 Qantas Frequent Flyer points^ with your first payment and every year.						
(Promotional Code)					E S	FLYER	
CHOOSE A PAYMENT OPTION (Please tick the appropriate box)							
Option 1	Next Rent Due*				Rent Amount*		
Set &	To ensure your rent is received on time, pre-date by 4 business days to allow time Weekly						
Forget					\$		
preferred VISA CONTRACTOR Diners Club card	for funds to clear your acco	ount			Ψ		
Credit Card / Debit Card	Card Number:						
COST TO TENANT (Transactional Value)							
1.25% - Mastercard (Standard); 1.45% - VISA (Standard); 1.60% - Mastercard (Corporate / Premium);	Expiry Date: / Name on Card:						
1.80% - Visa (Corporate / Premium); 1.80% - American Express 2.65% - Diners Club	Your Credit Card will be viewed by your managing agent to validate. This is part of our fraud prevention policy.						
2.85% - International					1		
Option 2	Next Rent Due* Rent Frequency* Rent Amount*						
Set &	To ensure your rent is received on time, Weekly				•		
- I orget	pre-date by 4 business days to allow time for funds to clear your account						
Bank Account							
	BSB:		Account Number	r:			
COST TO TENANT \$1.50 per Transaction							
	Account Holder Name:						
	Please provide a copy of your bank statement to validate. This is part of our fraud prevention policy.						
Option 3							
BPAY	BSB:		Account Number				
BPAY details included in welcome email							
COST TO TENANT \$1.50 per BPAY Transaction	Account Holder Name:						
(Processing fee is charged to your Bank A/C when you make a BPAY payment)	Please provide a copy of your bank statement to validate. This is part of our fraud prevention policy.						
I authorise my managing agent to apply rent variances on my Rental Rewards account upon providing me the required rent variation notice.							
DECLARATION & SIGNATURE: DECLARATION: I hereby register with Zenpay Pty Ltd ABN 63 056 881 942 & authorise Zenpay Pty Ltd or my Agent to process payments from my nominated account including the convenience fee (incl.							
GST) of \$1.50 per Bank Account Transaction OR 1.25% of the transaction value for Mastercard OR 1.45% of the transaction value for Visa OR 1.60% of the transaction value for Corporate / Premium Mastercard OR 1.80% of the transaction value for Corporate / Premium Visa OR 2.85% of the transaction value for International Mastercard / Visa OR 1.80% of the transaction value for American Express							
OR 2.65% of the transaction value for Diners Club OR \$1.50 per BPAY transaction in accordance with this Tenant Registration Form (TRF), Direct Debit Service Agreement (DDSA) & the Terms & Conditions (TC) at www.rentalrewards.com.au. A \$1.51 fee is applicable to set up & confirm the legitimacy of payment details. Other fees may apply including for failed payments at \$15 – see full TC for details. By signing this TRF, I confirm the information above is true & correct, that I have read, understand & agree to be bound by the TRF, DDSA & TC. I understand that this arrangement will remain in							
place until such time as it is cancelled by me, my / Credit Card Transactions will appe	Agent or by RR. By signing this document, I t ar on your bank statement as: "	he tenant under ZEN* BRISBAN	stand and accept the non-re	fundable convenien ULIMBA AU" or "R	nce fee and charges. EALESTATE AGEN	T, Balmain ["]	
Direct Debit Request: I/we hereby request and aut the Direct Debit System from my/our account state	thorise that moneys due in terms of the repayed above. I/we acknowledge that this Direct D	ment arrangem	ents covered by this docume	ent be drawn by Rei	ntal Rewards Pty Ltd	(User Id: 470911) under	
Account Holders Signature (For joint accounts, both account	X		Date:				
holders must sign)	X						
GENT USE ONLY: I (Agent Name)	, confirm th	nat I have sight	ed the drivers license / ph	oto ID & verified th	ne signature, and the	at I have sighted the bank	

or card statement or I have sighted the credit card and verified the cardholders name, credit card number and signature. Date: ____

Agent Signature:

Rental Rewards Tenant Terms and Conditions Rental Rewards provides

a service for *Tenants* to make payments to *Real Estate Agents*. These terms and conditions form part of a *Tenant Registration Form* (TRF) executed by the *Tenant* wishing to pay rent to the Tenant's Real Estate Agent through the service provided by Zenpay Pty Ltd. ABN 63 056 881 942 t/a *Rental Rewards* ACN 056 881 942. By completing and executing the TRF, the Tenant agrees to be bound by the terms and conditions set out below (the "Terms").

1.Definitions (as used in this agreement)

account means the credit, debit or bank account nominated or used by the Tenant for payment of rent. *Real Estate Agent* or *Agent* means the Agent, or a landlord for whom the Agent acts, to whom rent is payable or due. *Rent* in relation to a *tenant*, means the *rent* described in that *tenant's Tenants registration form*, being the *rent* payable or due by that *tenant*. For the purpose of this agreement, it also includes any other payments made to by *tenants* and/or processed by the *tenant's Real Estate Agent*. *Rental Rewards Program* or *PropertyPay Program* or *us* means the program developed by Zenpay Pty Ltd (ABN: 71 083 359 684) for the processing of payments. *Tenant* means a person who has an agreement relating to the payment of *rent* to an *Agent*, or a landlord for whom the *Agent* acts. For the purposes of this agreement, it also includes any person who registers to pay *rent* via the *Rental Rewards* program. *Tenants Registration Form* or (*TRF*) means an agreement between a tenant and us whereby the tenant agrees to participate in the *Rental Rewards* Program.

2.Contract 2.1

These Terms apply to any Tenant from the date upon which *Rental Rewards* accepts a Tenant's TRF.

2.2

These Terms do not operate to vary or affect in any way the meaning, operation and effect of any other contract to which the Tenant is a party including, without limitation, the lease to which rent payments are applied and any agreement regulating the use by the Tenant of the credit, charge or bank account identified in the TRF or used to pay rent (the "Account"). These Terms do not oblige the Tenant to use the Account to pay rent or any other amount. 3.Your Account

3.1

The Tenant is responsible for ensuring that the entity issuing the account will make payments authorised by the Tenant in the TRF. The Tenant is responsible for ensuring that they have authority to nominate the account used to process payments.

3.2

Rental Rewards is not responsible or liable in any way for any failure by any entity issuing the Account to remit payments. The Tenant acknowledges that the entity issuing the Account may not permit the use of the account to pay rent. The Tenant is liable for any and all expense, damage or loss incurred by Rental Rewards in the event of the misuse or unauthorised use of the account by the Tenant and the Tenant must reimburse any such amounts to Rental Rewards.

4.Payment Procedures

4.1

The Tenant or Agent will be deemed to have authorised the Account to be debited or charged with the rent and the Convenience Fee described in the TRF when:

Rental Rewards receives a "YES" response from the Tenant's nominated SMS number or email address to a rental reminder initiated by Rental Rewards; the date for payment of rent passes if the Tenant has nominated 'Set & Forget' automatic payments as its payment method in the TRF; the Tenant or Agent initiates payment at an electronic or online payment terminal operated by the Agent; the Tenant requests or Agent Rental Rewards

to initiate a payment; and/or the Tenant or Agent initiates payment via the *Rental Rewards* website or a telephone payment system operated by *Rental Rewards* .4.2

Rental Rewards will not be liable for any fraudulent use of the Account or any of the payment methods described in paragraph 4.1. The Tenant must notify *Rental Rewards* immediately if the Account is lost or stolen by calling (02) 9556 7556 or such other number as *Rental Rewards* designates [by notice to the Tenant/by posting it on the *Rental Rewards* website]. A notice given by the Tenant or Agent under this paragraph will be deemed to be a Change Notice cancelling all Authorisations to make payments using the Account five days after *Rental Rewards* receives the notice.

4.3

Regardless of when *Rental Rewards* processes a payment in accordance with these Terms, the payment will not be regarded as completed unless and until the entity issuing the Account authorises and settles the payment according to the settlement arrangements relating to the payment. *Rental Rewards* will not be obliged to process a payment authorised under paragraph 4.1 after 5.00 pm AEST for credit card or 4:30pm for bank account or on a day trading banks are not open for business until the next day upon which trading banks are open for business. **4.4**

The Tenant releases and indemnifies *Rental Rewards* from and against any action claim, loss, proceeding, cost, liability or expense (a "Claim") suffered or incurred by the Tenant in relation to, in connection with or as a direct or indirect result of any failure by the Tenant to pay rent unless that failure occurs due to a breach by *Rental Rewards* of these Terms.

4.5

As a separate, primary and severable liability, you indemnify and must keep *Rental Rewards* indemnified from and against any Claim suffered or incurred by *Rental Rewards* in relation to, in connection with or as a direct or indirect result of any payment or purported payment of rent pursuant to your TRF, or in relation to the property the subject of the TRF, subsequently being rejected, invalidated or disputed. It is not necessary for

Rental Rewards to seek recovery or enforce any right against any other person or incur expense, loss, or damage or make payment before enforcing a right of indemnity conferred by these terms and conditions.

4.6

The Tenant will pay to *Rental Rewards* the Convenience Fee identified in the TRF. Any Authorisation under paragraph 4.1 will be deemed to include an Authorisation for *Rental Rewards* or the agent to debit or charge the Account with this convenience fee at the same time as a payment is made under clause

4.7

In the event of a payment that the Tenant initiated subsequently being rejected by the Tenant's bank / card issuer or another party, the Tenant will pay to *Rental Rewards* a fee (a "Failed Payment Fee") of \$15 (including GST). This Failed Payment Fee will be automatically deducted from the Tenant's nominated card or bank account four days after *Rental Rewards* receives notification of the rejected payment. Should the Failed Payment Fee also become rejected, *Rental Rewards* reserves the right to cancel all payment arrangements immediately. **4.8**

Upon the Tenant or Agent requesting *Rental Rewards* by means of a TRF other than the TRF available online to commence payment arrangements using the Tenant's nominated bank or card account, *Rental Rewards* may, in order to confirm the legitimacy of the bank or card account details provided and to cover set-up costs, process a payment (a "Bank Account Set Up" payment) of \$1.51 (including GST) to be deducted from the Tenant's nominated bank account.

4.9

Upon *Rental Rewards* ceasing payment arrangements under clause 5, *Rental Rewards* may at its discretion apply a "Cancellation Fee" of \$10 (including GST), in order to cover costs associated with ceasing Tenant payment arrangements.

4.10

The Tenant acknowledges that any payments made under this agreement that are subsequently disputed or reversed or which *Rental Rewards* is required to refund by the entity issuing the account, will not be forwarded to, or will be recalled from, the Agent and the Tenant will be obliged to remake any such payment due under the terms of the Tenant's agreement with the Agent.

4.11

Rental Rewards will issue a tax invoice complying with GST legislation if requested to do so by the Tenant

4.12

Cleared Funds – The tenant acknowledges that it is his/her/their responsibility to ensure that there are sufficient cleared funds in the nominated account by, and at all times on, the due date of the payment ("Day to Debit") to enable the direct debit to be honoured on the Day to Debit. The tenant acknowledges and agrees that sufficient funds will remain in the nominated account until the direct debit amount has been debited from the account and that if there are insufficient funds available when the debit is attempted, the tenant agrees that he/she/they will be responsible for any fees and charges that may be charged by his/her/their Financial Institution. 4.13

Non-working day - The tenant acknowledges that when the day to debit falls on a weekend or public holiday the debit will be initiated on the next working day. 5.Cancellation or Stopping Payments

5.Cancena 5.1

The Tenant is responsible for advising *Rental Rewards* or the Agent if rent ceases to be payable and/or the Tenant wishes to withdraw any Authorisation given (or deemed to begiven) according to paragraph 5.3 (an "Authorisation").

5.2

The Tenant acknowledges that any payments received by *Rental Rewards* (other than the Convenience Fee and other fees charged directly by *Rental Rewards*) are remitted by *Rental Rewards* to the Agent and, accordingly, any payments that exceed the rent actually payable by the Tenant must be recovered by the Tenant from the Agent. The Tenant releases and indemnifies *Rental Rewards* from and against any dispute or claim arising from any Authorised payment of rent that is not actually due and/or payable. The Convenience Fee and other fees charged directly by *Rental Rewards* are not refundable under any circumstances.

5.3

The Authorisations will be deemed to continue unless and until the Tenant notifies *Rental Rewards* or the agent in writing that they are withdrawn (a "Cancellation Notice"). A Cancellation Notice sent to *Rental Rewards* will not be effective until five days has elapsed from the date *Rental Rewards* receives it. A Tenant must execute a new TRF if the Tenant wishes to renew the Authorisations.

5.4 Rental Rewards or the agent will, from time to time, publish or make available online form (a "Change Notice") that Tenants can complete to vary any of the information or Authorisations provided by them in a TRF (the "Tenants Information"). A Tenant must complete a Change Notice whenever the Tenant wishes to change the Tenants Information. If the change notice is sent to Rental Rewards, the information contained in a Change Notice will be deemed to have replaced the information in a TRF (as previously amended) five days after Rental Rewards receives a Change Notice.

5.5 Rental Rewards can terminate the payment arrangements contained in these Terms at any time by giving notice to the Tenant.

6.Privacy 6.1

Rental Rewards will collect, use and store any of your personal information in accordance with Rental Rewards

'privacy policy (as varied from time to time). Full particulars of this policy are provided with these Terms and can be inspected on the *Rental Rewards* website www.rentalrewards.com.au. Without limiting the operation of the *Rental Rewards* privacy policy, the Tenant expressly authorises *Rental Rewards* to disclose any of the Tenant's personal information to the Agent and any other person nominated by the Agent.

Rental Rewards will use the information specified on the TRF for the purpose of identifying the Tenant.

7.Variations and Amendments

7.1 Rental Rewards may vary, delete or add (a "Change") to these Terms (including the Convenience Fee and other fees) at any time. Any Change will be effective from the date Rental Rewards posts the Change on the

Rental Rewards website.

Rental Rewards may not notify the Tenant of any Change. If the Tenant wishes to vary any Tenants' Information (including any Authorisations), the Tenant must execute and deliver a Change Notice in accordance with paragraph 5.4.

8.Miscellaneous

8.1

The Tenant acknowledges that *Rental Rewards* has not made any warranty in relation to the benefits, if any, that may accrue to the Tenant from paying rent by using the Account. The Tenant acknowledges that the existence or extent of benefits from using the Account may depend on the terms and conditions upon which the Account is issued to the Tenant.

8.2

Any notice required to be given by *Rental Rewards* or the Tenant can be given by the sender posting the relevant information to the SMS, email or postal address specified by the recipient on the TRF (as amended by any Change Notice). A notice given by *Rental Rewards* under this paragraph will be effective on the day after it is posted.